

# Compliance made simple

# Let's uncomplicate compliance.

#### We make navigating compliance simpler, smarter and more effective. As simple as that.

You need your employees to act with integrity. You need to comply with constantly changing regulations. And you need the data to prove it. And when you're dealing with large numbers of employees in different departments with varying needs, it gets complicated.

But we have been helping organisations simplify things since 2001, and provide a complete solution that rigorously ensures compliance, while removing complexity.

Compliance training should be engaging and effective.

#### We also make it effortless.



### The most complete range of e-learning courses

We're a single source for everything you need to be compliant. From DEI and DORA to cybersecurity and GDPR. You can also connect learning across diverse compliance processes to create a unified training experience.



### Manage everything from one place

Choose courses, monitor progress, manage surveys and declarations, prove compliance. All in one secure Portal. Total visibility, complete reassurance.



### A team of experts working for you

We've been doing it since 2001, and we understand where you're coming from. Want us to support a simple, off-the-shelf solution? Or provide a full bespoke managed service? Either way, we're there for you.



### Learning content that people actually like

Better success rates with interactive courses that have real-life relevance to the work your people do every day. Engaging and effective.

## Some of the world's biggest names trust us to keep things simple...

We help companies around the world to create compliance awareness and inspire their employees to act with integrity.



### 1,300+ Organisations

### **Over 5 Million Users**

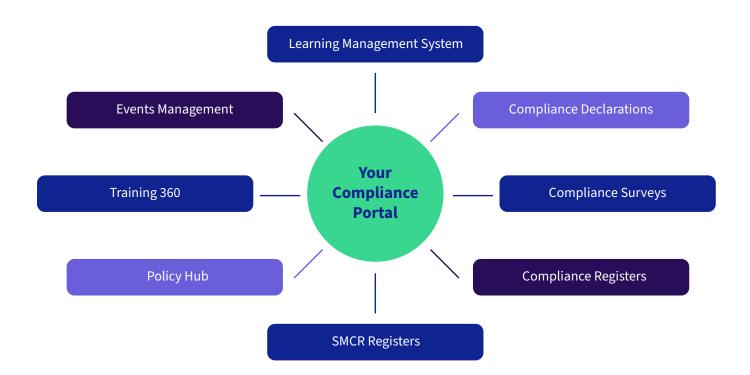
## Everything you need to achieve effortless compliance.

To give you the full story, this document covers everything you need to know about the Skillcast solution.

- The Skillcast Compliance Portal
- The Skillcast Learning Management System (LMS)
- User Experience and Pathways
- Reporting
- Content Editor
- Course Libraries
- Course content
- Features:
  - Training 360 (CPD)
  - Events Management
- Tools:
  - Policy Hub
  - Surveys
  - Declarations
  - Registers
  - SMCR Registers
- Our Bespoke Services

## The Skillcast Compliance Portal

#### Visibility and control from the heart of your compliance system



#### Skillcast Learning Management System (LMS)

Deliver, manage, and report on learning and activities, includes the Skillcast Content Editor (CMS) to edit, create, and manage course content

#### **Policy Hub**

Upload, update and deliver attestations for your policies

#### **Training 360**

Track and approve all training records, including CPD hours

#### **Events Management**

Manage and record in-person sessions, invite employees

#### **Compliance Declarations**

Automatically manage staff disclosures and submissions

#### **Compliance Registers**

Staff approval workflows that match your policies

#### **Compliance Surveys**

Monitor anonymised feedback and gather information on levels of understanding

#### **SMCR Registers**

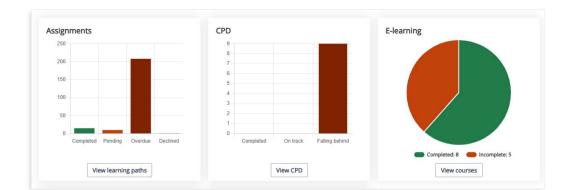
Digitise and centralise your SMCR process

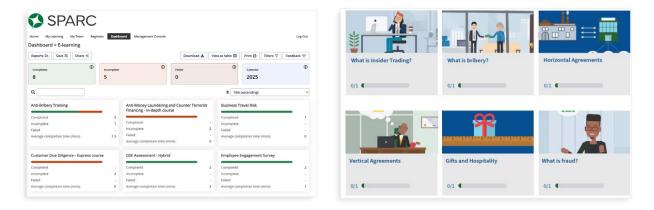
## Learning Management System (LMS)

#### Deliver the right learning in the right way

The Skillcast Compliance Portal serves as a comprehensive LMS allowing you to manage and deliver all your digital training content.

It supports online courses and bite-sized videos, enhancing the compliance and learning experience. With features designed to drive continuous improvement and professional development, the Portal also offers custom branding options for seamless integration within organisations.





#### Key features

- Baked-in accessibility
- Compliant by design
- Course content libraries
- Compliance assessments
- Learning paths
- SCORM-compliant

- Granular reporting
- Competency mapping
- Language controls
- Multi-tenancy
- Content Editor
- Learner feedback and ratings

## User Experience and Pathways

#### Helping users to manage their own learning journey

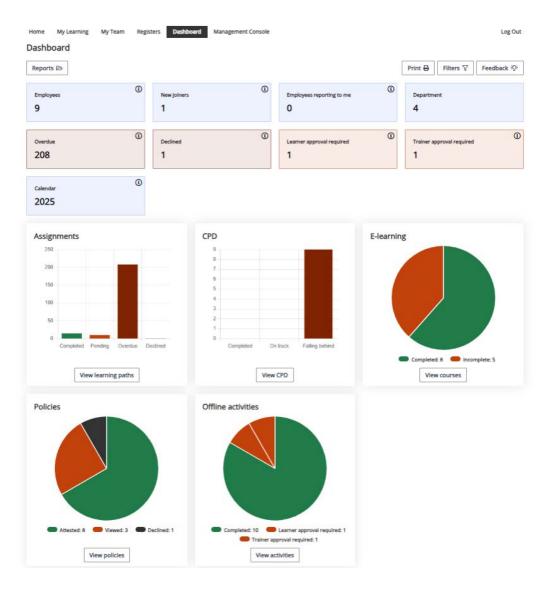
Our user-friendly interface streamlines assignment management, enhancing the overall user experience. The Portal offers personalised logins, tailored assignments, and clear learning paths, ensuring a seamless and engaging compliance journey.



## Reporting

#### Complete visibility and oversight

The Management Information Console within the Skillcast Compliance Portal offers extensive reporting capabilities, providing a clear, at-a-glance dashboard view of assignment details and real-time activity reports.



#### Key features

- High-level visibility into compliance progress
- Seamless report sharing with stakeholders
- **Detailed reporting** by location, department, team, and individual
- **Downloadable**, ready-to-use reports with no reformatting required

## **Content Editor**

#### Making it easy to do things your way

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Content Editor enables you to customise and manage your training materials with ease. Quickly upload your own content, edit existing modules, and create simple e-learning courses tailored to your business needs.

Organise learning paths and ensure your training stays relevant and engaging-making it your own.

Our proprietary Content Editor is designed and continuously enhanced to simplify module management.

#### Key features

- Extensive branding options
- Custom learning journey via content management
- Intuitive interface
- friendly previews and reviews
- Add-on friendly
- Create learning journeys
- Creation of modules and assessments
- Edit existing modules
- Easy to upload existing materials
- Customise pass scores and preassessment criteria

• Fully accessible from any device • Ease of course delivery with user-

## **Course Libraries**

#### All topics at all levels, covering all compliance challenges

Our compliance course libraries place a wide range of high-quality, interactive training content at your fingertips.

<b>Compliance Essentials</b> contains courses that cover all the key compliance topics for your staff in the UK.	<b>Compliance Bites</b> are short microlearning videos that cover specific compliance topics with animation and storytelling.	<b>Global Compliance</b> contains courses ideal for training your staff on key compliance topics, pre-translated for a global audience.
<b>Global Risk</b> contains IIRSM-accredited courses to train staff in risk fundamentals and application, pre-translated for a global audience.	<b>FCA Compliance</b> library covers courses on all the key staff compliance rules in the FCA Handbook.	Insurance Compliance courses train your staff on everything from high- level business principles to conduct rules and complaints handling.

## **Training Packages**

Our tailored training packages are designed to address specific compliance challenges. Covering key compliance topics, each package provides a targeted solution to solve problems in critical areas, ensuring alignment with your organisational goals through focused e-learning training relevant to each topic.

- Bribery Prevention
- Cybersecurity
- Data Protection
- DORA
- Equality, Diversity & Inclusion
- ESG
- Financial Crime
- Fraud Prevention
- Harassment

All our e-learning courses are SCORM compatible, and our SHARD 5 design framework enables you to apply your corporate branding easily.

## **Course Content**

#### Choose the formats that suit you and your users

#### **Off-the-Shelf Courses**

Quickly customisable to meet your specific needs with <u>courses updated and refreshed</u> <u>periodically</u>, preventing learner fatigue.

#### **Flexible Content**

Designed for immediate delivery and easily tailored or translated to suit your requirements.

#### **Accessibility Assured**

Fully accessible content, ensuring inclusivity for all users.

#### **Fully Supported**

A managed learning experience with a dedicated service manager and ongoing account support for seamless implementation.

#### **Regulatory Updates**

Courses are regularly updated to reflect the latest regulatory changes.

#### **Multilingual Libraries**

Content can be exported for translation across all courses, with global risk and compliance libraries pre-translated into nine languages.

- Português do Brasil 中文
- Nederlands
   English
- Français Deutsch
- Italiano
   日本語
- O Polskie
  O Español

#### **FastTrack Solution**

Accelerated learning for quicker course completion.

#### **Customisable Assessments**

Tailor pass scores, attempt limits, and time constraints to fit your needs.

#### **End-of-Course Feedback**

Gather anonymous feedback and ratings to continuously improve content.

#### **Engaging Activities**

Interactive elements, including drag-and-drop exercises and multiple-choice questions, to enhance learning retention.

## Feature Training 360 (CPD)

#### Integrated CPD tracking made easy

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#### Simplify Offline Tracking

Track attendance, pass rates, and CPD hours efficiently.

- Seamless Integration: Add offline activities via dropdown menus.
- Automate Approvals: Managers approve via checkboxes or free text.
- Dashboard Reporting: Drill down into team or individual insights.
- Multiple CPD Schemes: Tailor tracking for different roles or departments.

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Your progress: 2 h	urs 10 minutes	CPD Target:	18 hours
Date	<ul> <li>Activity</li> </ul>	Duration	
07/03/2021	Business Ethics and Integrity	E-Learning 45 minutes	
07/03/2021	Bribery Prevention	E-Learning 43 minutes	
03/03/2021	Anti Bribery Policy	Document	
02/03/2021	Anti-Bribery Training	E-Learning 40 minutes	
02/03/2021	Conflicts Management Questionnaire	E-Learning	
02/03/2021 23/02/2021 10/02/2021	Conflicts Management Questionnaire DSE Assessment	E-Learning E-Learning	

#### **Integrated CPD Tracking**

- Auto-log CPD hours for e-learning within Skillcast.
- Allow employees to log CPD activities with evidence.
- Simplify approvals by reviewing supporting evidence in training records.

### Feature Events Management

#### Bringing the classroom into your compliance system

An add-on to Skillcast LMS for managing in-person training sessions and seminars.

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#### **Key features**

- Manage classroom & digital learning in one place.
- Automate approvals & workflows for event changes.
- Track attendance & competency records with Excel upload.
- **Personalised training calendar** for employees to view and register for relevant sessions.
- **Outlook Calendar sync** for automatic notifications.
- Waiting List Users can register interest in fully booked events and get notified if a space becomes available.
- Flexible approval workflows Choose from automatic, manager, or L&D approval.

#### **How It Works:**

- 1. Create & configure bookable sessions with min/max attendance.
- 2. Employees register & get approvals via automated workflows.
- 3. Track attendance, scores & feedback for reporting.

## Tool Policy Hub

#### Easily keep track of policies and approvals

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Acceptable IT Use Policy	
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IT and Communications Systems Policy	
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Social Media Policy	
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Anti-Bribery and Corruption Policy	
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Anti-Harassment and Bullying Policy	
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Anti-Money Laundering Policy & Attestation	
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A policy management tool within Skillcast Portal for streamlined policy tracking and compliance. . It allows you to create, update, and communicate policies, and requires staff to attest to them, making compliance easier to track and maintain.

#### **Key features**

- Access & track policies with version control.
- Monitor compliance and automate attestations.
- Custom workflows for policy approvals.
- Integrates with training for seamless compliance.
- Digital Signatures for Attestations Users can add a digital signature with customisable font and colour.
- Declined Attestation Notifications Admins are notified when users decline a policy, along with their mandatory explanation.
- Revision History Tracking Monitor and track policy changes over time.
- Automated Re-attestation Policies can be reassigned periodically (e.g., annually) for re-attestation.

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Acceptable IT Use Policy	Anti-Bribery and Con	ruption Policy
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#### **How It Works:**

- 1. Employees read & accept policies digitally.
- 2. Automated reminders **ensure compliance**.
- 3. Admins track acknowledgements, re-attestations & completion.

### Tool Declarations

#### The simple way to collect and track disclosures and declarations

The Declarations tool on the Skillcast Portal simplifies obtaining compliance declarations from users. It helps firms manage compliance with regulations, standards, and laws while providing auditable evidence. Key declarations include:

- Conflicts of interest (COI)
- Display screen assessments (DSE) including Hybrid
- Fit & proper questionnaires (FPQ)

- Outside business interests (OBI)
- Handover Notes
- Reasonable Steps Checklist

#### **Key features**

- Flexible Declarations: Request new user declarations at specific times and allow for additional declarations.
- Alerts & Responses: Automatically resolve alerts and request further details when needed.
- Adaptive Surveys: Dynamic surveys where questions change based on previous answers.
- Interactive Reports: Real-time management of declarations, with alerts that managers can close after review.
- Integration: Seamless connection with Compliance Registers for easy updates.

#### **How It Works:**

Our online tool helps you easily collect, track and analyse employee disclosures and declarations.

- 1. Easily collect, track, and analyse employee disclosures and declarations.
- 2. Provides real-time guidance to employees during submissions.
- 3. Automates escalation of issues via notifications to managers and compliance teams.
- 4. Case management console to track and escalate serious issues.
- 5. Submission records to speed up future completions.

		Page 3 of 1
Criminal Proceedings -		
	n you should include matters whether in the UK or overseas. By virt subject to the law of England and Wales, you must disclose spent co	
1.1.a Have you ever been convicted of ar	ny criminal offence (whether spent or not and whether or not in	n the United Kingdom):
<ul> <li>involving fraud, theft, false accounting, of intimidation of witnesses or jurors), serious</li> </ul>	ffences against the administration of public justice (such as perjury, j s tax offences or other dishonesty or	perverting the course of justice and
	, industrial and provident societies, credit unions, friendly societies, edit or consumer protection, money laundering, market manipulatio	
Yes	No	
Ycs	No	
.1.c Have you ever been given a caution	n in relation to any criminal offence?	
Yes	No	
Please provide details		
Submit		
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## Tool Surveys

#### Gather valuable feedback quickly and efficiently

The Survey tool in the Skillcast Portal helps you to digitise staff surveys and easily and regularly monitor key topics:

- Cybersecurity Awareness Benchmarking Survey
- Diversity Survey "Our Diversity Survey is based on the template used by the Solicitors Regulation Authority (SRA) to collect data from law firms. This ensures that it adheres to best practices in gathering diversity data."
- Employee Engagement Survey
- Employee Wellbeing Survey
- Ethics and Compliance Survey
- Working from Home Survey
- Workplace Effectiveness Survey

#### Key features

- Customise compliance surveys quickly using our templates.
- Automate survey management by assigning respondents, keeping responses anonymous, preventing duplication and sending reminders.
- **Create adaptive questions** to gain more information, or channel respondents to improve response rates.
- Export survey results for granular analysis. Assign red, amber and green (RAG) ratings to responses to create trackable benchmarks.

#### **How It Works:**

- 1. Our tool helps you to digitise staff surveys and easily and regularly monitor key topics, including diversity, inclusivity, cybersecurity and even well-being.
- 2. It helps ensure that every employee in your company is heard, regardless of language or location.

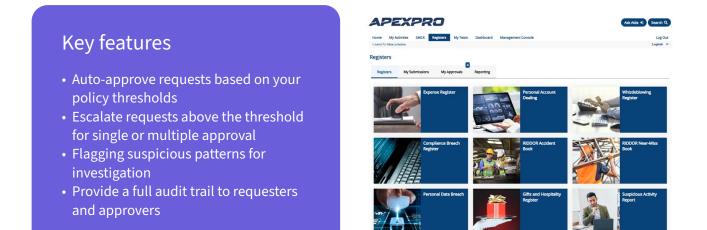
tegrity Survey Re	esults		
Sometimes there are presso business objectives.	ures to compron	nise ethical standar	ds to meet
Option	Responses	Percentage	
Disagree	192	63%	
Neither agree nor disagree	78	26%	-
Agree	33	11%	
know whom to approach to the approach to a	Responses	Percentage	an action is
	65	20%	-
Disagree			
Neither agree nor disagree	25	8%	

## Tool Registers

#### Keep track of all actions in a full audit trail

Compliance registers record employee actions or incidents and serve as key evidence in regulatory compliance. Whether logging gifts, hospitality, or breaches, documenting these occurrences and responses supports staff compliance.

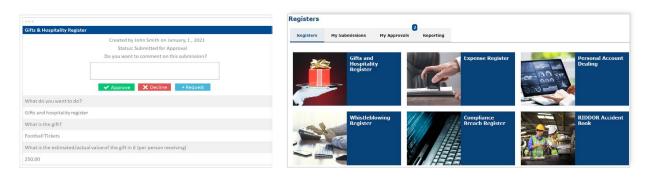
Proper record-keeping protects organisations and employees from allegations of misconduct. However, traditional methods often fail to ensure timely and consistent tracking and approval.



Our new register management system streamlines submissions and approvals, enhancing oversight and ensuring users stay informed and responsive to compliance requirements. These registers include:

- 1. Gift and Hospitality Register (GHR)
- 2. Compliance Breach Register
- 3. Expense Register
- 4. Personal Account Dealing
- 5. Whistleblowing Register

- 1. RIDDOR Accident Book
- 2. RIDDOR Near-Miss Book
- 3. Personal Data Breach Register
- 4. Suspicious Activity Report



## Tool SMCR Registers

#### Streamlining senior management compliance

Our integrated SMCR management tool streamlines Senior Managers and Certification Regime (SMCR) compliance. It centralises, automates, and improves processes, enhancing accuracy, reducing risk, and saving time.

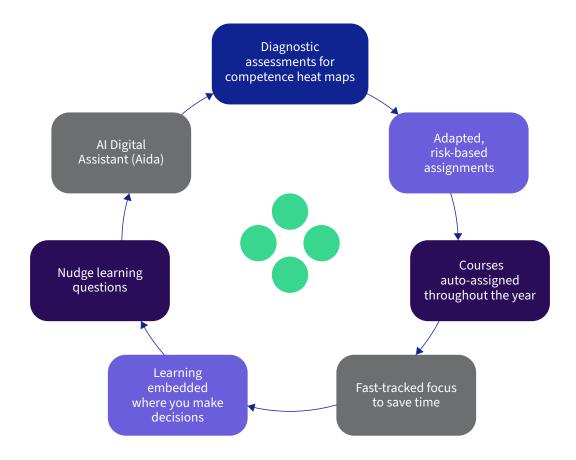
The tool consolidates data for FCA approvals, material risk taker certifications, and compliance reporting. It performs daily checks, alerts administrators to overdue requirements, and simplifies access to statements of responsibilities and register management.

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Responsibilities	Managers	Hierarchy	Archive	Alerts Access Control Settings Emails	
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Alina Azizi (IRN:GHK00982)	N	Accepted	No	SMF17: Money Laundering Reporting, (d): Responsibility for the firm's policies and procedures for countering the risk that the firm might be used to further financial crime	N
Amy Clarke (IRN:VXB00092)	N	Issued	Yes	SMF9: Chair (non-executive)	N
Beth Griffin (IRN:QRS89012)	Ν	Accepted	No	SMF1: Chief Executive function, (a): Responsibility for the firm's performance of its obligations under the senior managers regime, (b): Responsibility for the firm's performance of its obligations under the employee certification regime, (b-1): Responsibility for the firm's obligations for: (a) conduct rules training; and (b) conduct rules reporting.	N
Bob Medina (IRN:ZAB12345)	Ν	Issued	Yes	SMF12: Chair of the Remuneration Committee, SMF13: Chair of the Nominations Committee	N
				SMF10: Chair of the Risk Committee, SMF11: Chair of the Audit Committee, (j): Responsibility for: (a) safeguarding the independence of; and (b) oversight of the performance of; the internal audit function, in accordance	

#### Save time, money and reduce risks

- ⊘ Streamlined senior manager approval and certification of material risk takers
- O Automated record-keeping and follow-ups to save management time
- ⊘ Identification of upcoming tasks and potential compliance gaps
- ⊘ Readiness for audits and regulatory requests
- ⊘ Consistent record-keeping across the firm
- O Automated Fitness & Propriety checks, ensuring compliance with pre-set criteria

### Success Enhanced Learning



**Diagnostic assessments** Identify strengths and weaknesses, and then automatically assign only learning that is required throughout the year.

**Nudge learning** Questions delivered regularly to your inbox on topics that suit you, along with a Compliance Bite suggestion.

**Bite-sized learning** Engaging 'compliance bite' videos use animation, characters, and storylines to bring concepts to life. Quick reminders re-enforce and continue messaging, influencing conduct.

**Embedded compliance** Just-in-Time Training: Provides timely access to training resources - where and when employees need it.

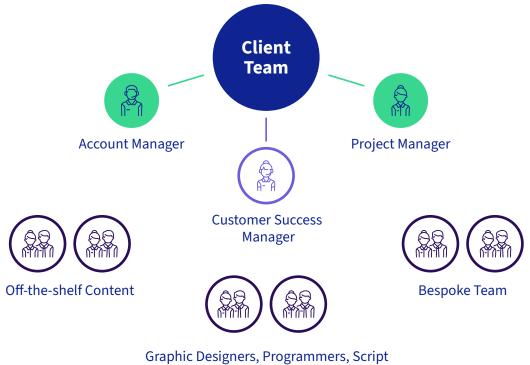
**FastTrack** Pre-course test to start any OTS course, with question banks ready for use.

**AI Digital Assistant** Personalise learning and bring source material/policies to life by asking Aida questions.

## Service **Bespoke**

#### Compliance solutions that are as individual as you are

Skillcast creates high-quality content to suit any budget, partnering with clients to develop solutions that engage learners while meeting organisational goals. Our bespoke services ensure a perfect fit for your unique requirements:



#### Writers, Technical Support

#### **Full Bespoke**

For a custom compliance training experience, our full bespoke option delivers high-quality, engaging courses built entirely around your needs. With personalised scenarios, flexible testing, and detailed reporting, our expert instructional designers and developers craft an effective and memorable solution.

#### **Enhanced Bespoke**

Looking for something to really make your learning stand-out? Our enhanced bespoke service brings digital learning to life with gamification, immersive experiences, multimedia, and innovative testing methods. Choose from a range of advanced features—we'll help you find the perfect combination to create a lasting impact.

#### **Rapid Bespoke**

Need a quick turnaround? Our rapid content development service can have your course ready within a week. Ideal for updating existing courses or converting face-to-face training, it's a fast, flexible solution that fits your schedule.



"Staff compliance is critical for our customers, and it can be complex with the changing regulatory landscape, emerging risks and hybrid working.

Skillcast helps them meet this challenge effectively with readymade courses that can be easily customised and assigned to relevant employees at short notice."

Demo the Skillcast Learning Management System